



2023-2024 ANNUAL REPORT



24/7/365
residential treatment



6 -12 grade
education



Physical and Mental
Wellness

Client Outcomes



90% of clients successfully completed treatment skills and coping classes.

93% of youth decreased the risk of continued substance abuse.

98% of youth decreased the risk of serious health issues.



100% of adolescents who remained in treatment for at least four weeks received medical and psychiatric evaluations.

95% of youth increased the quality and quantity of individualized, direct treatment.

85% of youth learned relevant, applicable employment and life skills.



89% of discharged youth were moved to a positive permanent or community living environment.

80% of youth remained in school, improve their grades, and advance socially as a result of positive teacher and peer interaction.

92% of youth discharged with an educational passport and a success plan to continue their secondary education.

The Florence Crittenton Agency

96

Clients Served



Average Length
of Stay

127

DAYS



89%

of Clients Successfully
Discharge



FCA Services Provided

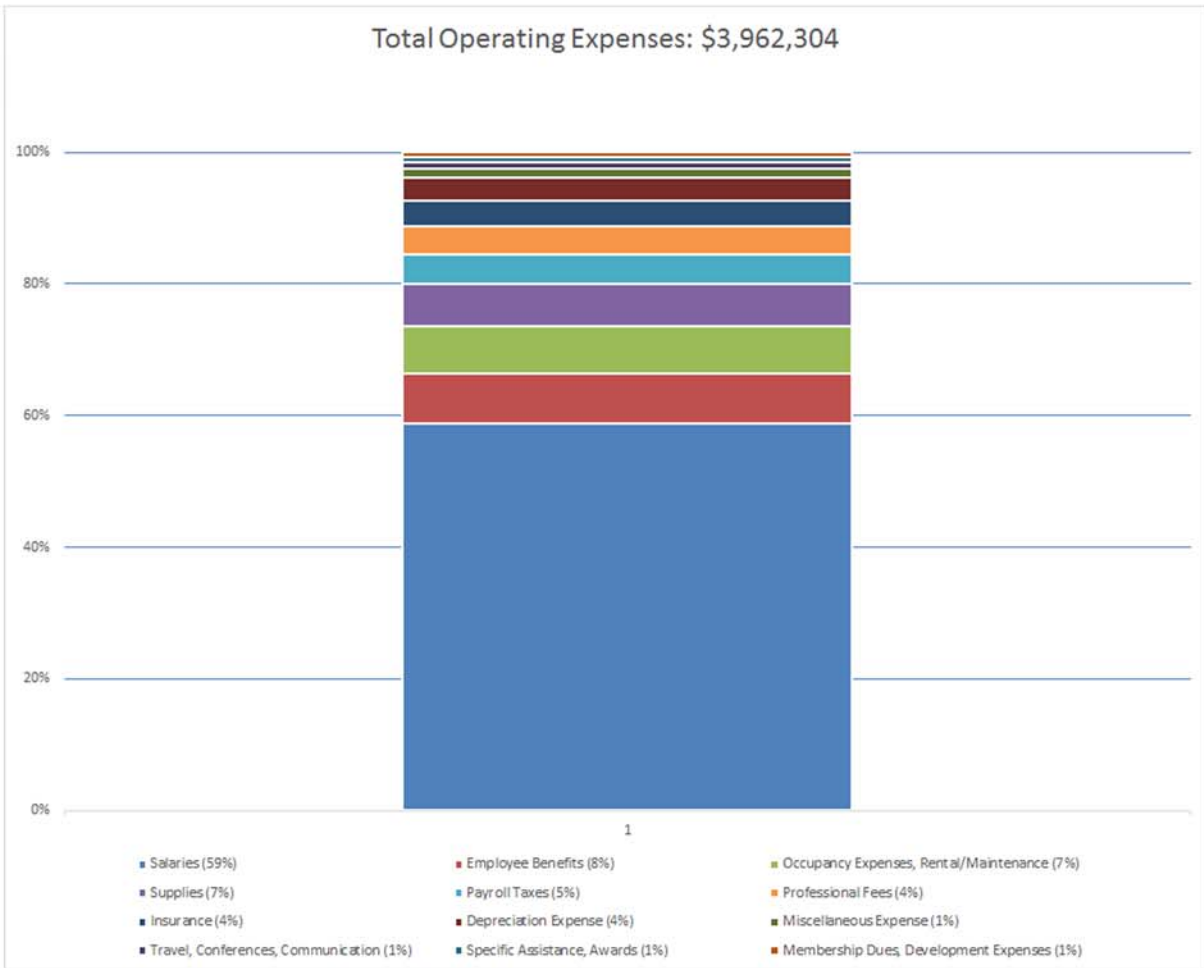
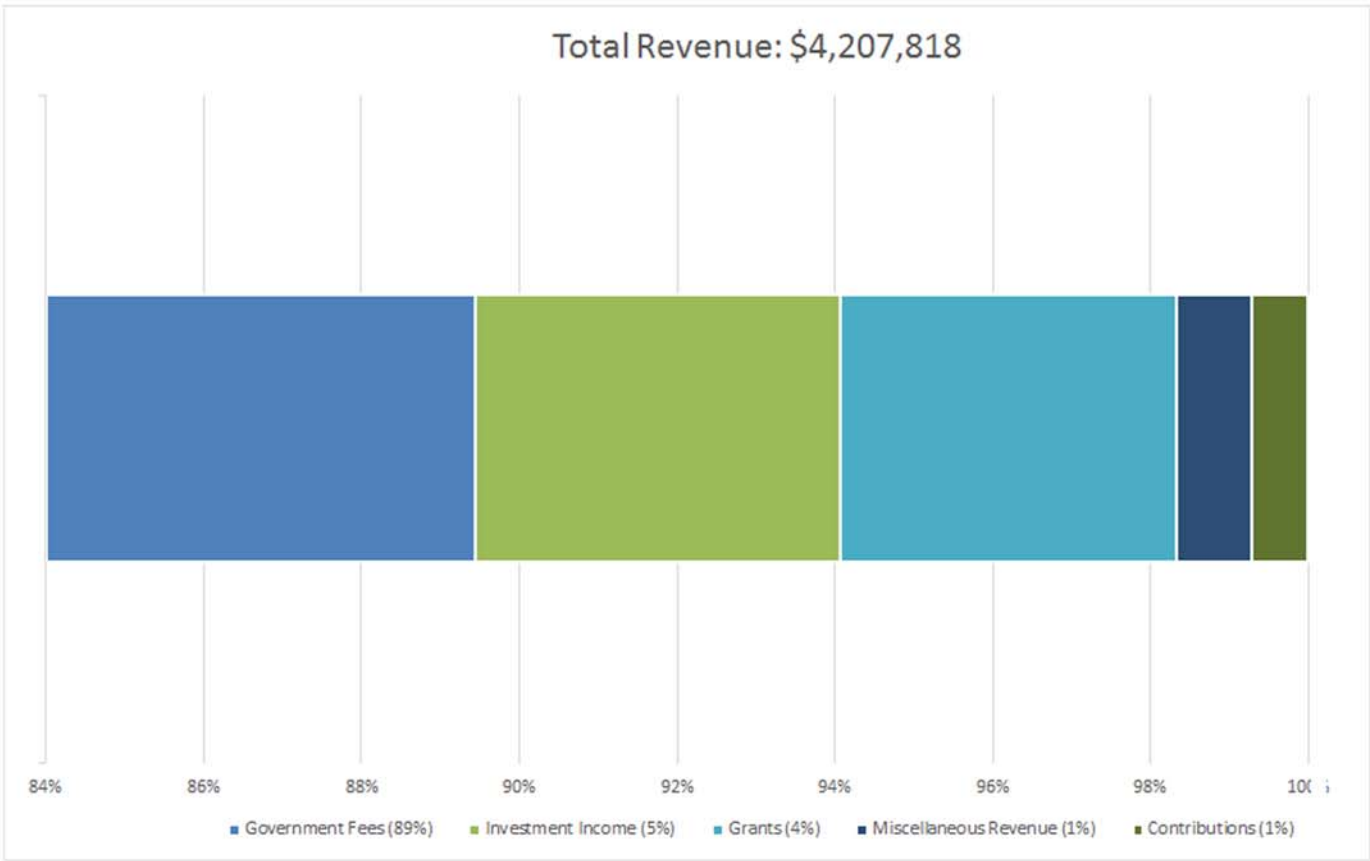
Crittenton Youth Services (CYS) is an enhanced mental health residential treatment program for young women (ages 13-18). This program provides a group living experience and individualized services to meet the needs of clients with moderate to severe behavioral or emotional problems.

Youth Summit of Recovery (YSR) is an enhanced alcohol and drug residential treatment program for adolescent females. This unit provides highly structured individual and family counseling, drug and alcohol education, and a variety of group and independent life skills.

Commercial Sexual Exploitation of Minors Program (CSEM) provides 9-12 months of residential therapeutic care to young women trapped in the human sex trafficking industry. This program offers immediate, short-term housing and supportive services to help victims overcome trauma.

New Pathways Academy (NPA) is our on-site school for youth in our residential treatment programs. NPA is a fully accredited Category 1 (non-public), Title 1 middle and high school residential clients students who need highly focused instruction.

Financials



Thank you for your continued support!

AKIMA Club of Knoxville
Appalachian Fire Alarm Solutions LLC
Bavy Lopez
Bearden United Methodist Church
BGT Recruiting & Consulting
Bobcat of Knoxville/Chattanooga
Bonnie Peters
Camille Wheeler
Carla Moore
Charles and Lisa Chambers
Christopher and Tracy Riedel
CNS-Y12
Douglas Paul
East Tennessee Foundation
Erin Presbyterian Church
Henegar & Henegar Builders
Holly Warlick
Humana
John & Elizabeth Milan Foundation
Kelli Baker Interiors
Kenneth Wills
Kim Ciukowski
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Robert Seaman
Robert Shepard
Rotary Club of Bearden
Sequoyah Hills Presbyterian Church
Sharon Patton McCord
Sherri Parker Lee
The Benevity Community Impact Fund
The City of Knoxville
The Department of Children's Services
The Melrose Foundation Inc
The State of Tennessee
The Trust Company
Trinity Health Foundation
United Way of Blount County
United Way of Greater Knoxville
United Way Tampa FL
William or Donna Trimble
Wilson G Horde
and all of our other partners

